

Volunteer Role Description

Role

Tour Guide

Report to

Pam Walker

Objective

To provide tours of the Cathedral for a variety of audiences

Person specification

Essential

- Ability to relate to children and young people
- Ability to develop and maintain good relationships with visitor
- Ability to maintain good working relationships with paid and unpaid staff
- Ability to follow the health and safety policy at all times
- To have, or to have the ability to develop, knowledge of the Cathedral (and also its partner sites) in order to bring its role and history to life for younger visitors
- A positive attitude

Desirable

- An alternative language or other communication skill (eg, BSL)
- In some circumstances an enhanced DBS disclosure may be required

Volunteers are responsible and accountable for

- Compliance with workplace policies and procedures for risk identification, risk assessment and risk control
- Active participation in activities associated with the management of workplace health and safety
- Identification and reporting of health and safety risks, accidents, incidents, injuries and property damage in the workplace
- Correct utilisation of appropriate personal protective equipment

Equal opportunities:

It is the policy of this organisation to provide equal opportunities without regard to gender, disability, race, religion, country of origin, age, sexual orientation or status